

CHANGES TO OUR ONLINE SECURITY WHAT YOU NEED TO KNOW

SEVEN 
Investment Management

7IM have a responsibility to ensure that your information is safe with us and as part of this commitment to you, we will be enhancing our online security checks to help keep you protected.

We have also taken this opportunity to introduce additional features in response to your feedback, such as the ability to reset your password online.

When will these changes be made?

We will be introducing a new login process in Q4 2019 and you will need to provide us with further information to access your account. This is a simple process which will then enable you to login using your email address, password and a verification code that will be sent to your registered mobile phone.

Your new login details:



Username – this will now be your email address, making it easier to remember



Password – this is now 10 characters making it even more secure



Security code – we have replaced the pin with a security code which will be sent directly to your mobile phone

Please note for security reasons, your email address and mobile phone number must be unique. If you currently share your email/phone number, please contact us.

Contact us

If you'd like to speak to a member of the team please call us on **020 7760 8777** or visit **www.7im.co.uk**

